

MAILBAG

DELIVERING INFORMATION TO OUR MEMBERS



TALK TO US BEFORE YOU SHOP

We help our members save thousands on vehicle purchases every year. Our **auto loan special has rates as low as 2.49% APR Base Rate**. Don't be taken for a ride with dealer financing. Apply online or call us for help. *Rate available through 12/31/21.*



SAVE CASH ON YOUR CAR PAYMENT

High auto loan rate due to a low credit score? Regardless of your current rate, **transfer your auto loan from another lender for 4.94% APR**. Apply online at lexpccu.com or call 859-252-5151 for more info. *Terms and conditions apply. Rate available through 12/31/2021.*



HOLIDAY CLOSINGS

Monday, October 11
(Columbus Day)

Thursday, November 11
(Veteran's Day)

Thursday, November 25
(Thanksgiving Day)

Friday, December 24
(Christmas Eve)

Saturday, December 25
(Christmas Day)

Friday, December 31
(New Year's Eve)

Saturday, January 1
(New Year's Day)

Christmas Loan
\$500 - \$2,500
Available Oct. 1 - Jan. 31
7% APR Base Rate for one year
Apply today & start shopping!

Please ensure your contact info is updated so we can quickly reach you if there is a problem with your account, debit or credit card.

MAIN OFFICE

Handicap Accessible
124 Louie Place
Lexington, KY 40511
Phone: (859) 252-5151
Fax: (859) 252-2984
Email: memberservices@LexPCCU.com

HOURS

Monday-Friday:
9:00 AM-4:00 PM *Lobby*
9:00 AM-5:00 PM *Drive-Up Window*
Saturday:
9:00 AM-12:00 PM *Drive-Up Window Only*

MAILING ADDRESS

124 Louie Place
Lexington, KY 40511-2065

WEBSITE

www.LexPCCU.com

SOCIAL MEDIA

Like us on:
www.facebook.com/LexPCCU
www.instagram.com/LexPCCU



NMLS #779809



HAVE EQUITY IN YOUR HOME?

Refinance your mortgage with us. Use your equity to update your home or consolidate your debts. **Interest rate as low as 2.80% APY** (based on your credit score). Borrow up to 80% of the appraised value of your home for a 20-year term.

Primary applicants may fill out the form on LexPCCU.com and submit it via email to memberservices@lexpccu.com or fax to (859) 252-2984. There is a separate form for co-applicants.

MINIMIZE YOUR RISK OF FRAUD

- Protect your account and personal information. Never respond to unsolicited requests for this information over the phone, through the mail or via the internet.
- When online, only provide your credit card number on a secure website, which is identified by a little lock displayed in the lower right corner of your browser.
- Use a single credit card with a low credit limit.
- Do not send credit card information via email or instant messenger—they are not secure.
- Do not have confidential information pre-printed on your checks.
- Report any lost or stolen credit cards or checks to the issuing institution immediately.
- Review all account and credit card statements when they are received.



ONLINE BANKING

Gives access to free bill pay service!

First time users, click top right corner of the homepage to “Enroll Today!” then enter:

1. Member Number
2. Pin Number (last 4 digits of your Social Security Number)
3. Full Social Security Number
4. Current Address (House Number)

Click OK, then finish answering questions to create personal login information. Next time logging in, click the “Online Banking” icon and enter your newly established login information.



TOUCHBANKING MOBILE APP

iPhone- and Android- Compatible

To use this app, you must be enrolled with our online service.

1. Download the TouchBanking app to your smartphone or tablet.
2. For initial set up, enter the access code “lpcumobile.”
3. Enter online banking username.
4. Answer one of your security questions.
5. Enter online banking security code (password).

Future logins will require security code (password). Log off is automatic by exiting app.



SECURLOCK™ EQUIP APP

Keep track of card transactions, turn cards off if lost or stolen, and limit areas where purchases are made. Download the SecurLOCK™ Equip App (via iTunes App Store or Google PlayStore). Detailed instructions at www.lexpccu.com.

VISA CREDIT CARD

www.ezcardinfo.com

View activity online and schedule payments.

Activation: (800) 543-5073
Lost/Stolen: (866) 604-0381
Disputes: (800) 299-9842

DEBIT CARD

Activation: (800) 543-5073
Lost/Stolen: (800) 543-5073
Disputes: (800) 600-5249

WHEN TRAVELING

Please notify us when traveling domestically or internationally. Keeping us informed helps prevent card purchases from being flagged as fraud.

3rd Quarter Share Rates

(Dividend Posting Period 9/30/2021)

| | |
|---|--|
| Share Account/ Club Accounts/ Special Share Accounts | Minimum Dividend Balance: \$20.01 over .05% APR/.05% APY |
| IRA Accounts | .01 .15% APR/.15% APY |

ONLINE LOAN PAYMENTS

You can now pay your loan online with Visa or Mastercard. Click one of the “Make Payment” buttons at the top of our website LexPCCU.com and then follow the instructions. Let us know if you have any trouble or questions!

MANAGE YOUR VISA PLATINUM CREDIT CARD ONLINE

Go to lexpccu.com and click on Useful Links. Then click on “VISA Credit Card Login (EZ Card Info)”. Register for online access to your account so you can:

- Analyze your spending
- Review your statements
- Pay bills online

WE WANT TO HEAR FROM YOU

Leave us a review on Facebook, Google or Yelp. Follow us on Facebook and Instagram for updates and occasional give-aways. Thank you for being a part of our vibrant credit union family!



LPCCU VISA CREDIT CARD

Get the Lexington Postal Community Credit Union Visa credit card with **8.75% APR Base Rate** (national average is 16.22% as of 9/8/2021). It's also Apple Pay ready!

